

DEARNE AREA COUNCIL Performance Report

October 2017- December 2017



INTRODUCTION

Dearne Area Council Priorities



Table 1 below shows the Providers that have been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Dearne Area Council.

Service	Provider	Contract Value/length	Contract end date
Environmental enforcement	Kingdom security	£31,000 per annum	Funded until end of March 2019
Private Sector Housing Enforcement	BMBC	£38,061 per annum	Funded until end of March 2019
Environmental, volunteering and education service	Twiggs	£75,000 per annum	Funded until end of March 2019

PART A - OVERVIEW OF PERFORMANCE

The Dearne Area Council commissions also contribute to the Councils overall priorities of thriving vibrant economy, stronger resilient communities and citizens achieving their potential. The achievement of the outcomes which includes the figures from the Dearne Development fund are listed in table's below:

*the targets below also include the statistics from the Dearne Development Fund

Thriving and Vibrant Economy

Outcome Indicators	Yr Target	Quarter	Cumulative
No. of FTE jobs created and recruited to	3	7	10
No. of PT/sessional jobs created and recruited to	9	1	10
No. of apprentice and placement created and recruited to	7	3	10
No. of group/service match funded	6	-	6
Local spend (average across all contracts)	90%	90%	

Stronger resilient communities

Outcome Indicators	Yr Target	Quarter	Cumulative
No. of people engaged in volunteering	790	185	562
No. of new volunteers	100	101	190
No of community groups supported (Twiggs)	60	18	78
No. of volunteer opportunities through commissions	284	30	153
No. of local business involvement	25	7	23

Citizens achieving their potential

Outcome Indicators	Yr Target	Quarter	Cumulative
No. residents achieving qualification	100	21	73
No. education in schools	8	1	5
No. of residents receiving benefit/debt advice services	600	65	280
No. of young people pre mental health service	40	12	27

PART B - SUMMARY PERFORMANCE MANAGEMENT

REPORT FOR EACH SERVICE

The below commissioned services, projects and groups paid for from Dearne Area Councils finances are based on the Dearne area priorities but also contribute towards meeting Communities Public Health Outcomes and to Barnsley Council's 2020 vision of :

- Create more and better jobs and good business growth
- Increase skills to get more people working
- Create more and better housing
- Every child attends school and is successful in learning and work
- Reducing demand through improving access to early help
- Children are safe from harm
- People are healthier, happier, independent and active

At present, two contracts and one Service Level Agreement (SLA) with BMBC have formally completed their contract monitoring/contract management reporting. The following tables therefore reflect the overview of performance of **three contracts**.

(1)KINGDOM

Kingdom environmental enforcement service quarter 3 report submitted on 5 th January, 2018		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	
Young people		

Environment: Enforcement- Kingdom

Performance Indicator	Yr Target	Q3	Cumulative
Patrol Hours completed	1476	480	888
No of litter and dog fouling operations	8	2	6
No of litter and dog fouling FPNs issued	-	33	102
No of parking PCNs issued	-	17	237
Income this quarter		£1,210	£3,460
Local spend	85%	85%	

During quarter three 33 fixed penalty notices (FPN's) have been issued in the area. 32 of these have been for littering offences and one for dog fouling offences. The officers have also issued 17 PCN, s in the area. A Dog fouling operation has been conducted on Low Field Lane. Officers also undertook a parking operation around Carrfield Primary school where they had been reports of vehicles causing obstruction. Finally the enforcement team throughout the borough came into the Dearne in order to undertake an operation on Commercial Road. Four litter tickets were issues, mainly to wagon drivers that using the area.

The Officers concentrate their patrols around intelligence led information from the tasking process and also from complaints on the street, from the community at large. The service has also been met with an increase in specific witness information regarding offenders. The service offers on the first instance, an FPN armed with a statement from the witness and allow the individual to discharge their liability rather than have us compile a file for prosecution at court. There has been a 99% success rate at court.



	Littering	Dog Fouling	Parking	Total
Quarter 1	27	7	100	134
Quarter 2	32	3	120	155
Quarter 3	32	1	17	50

The FPN income from Kingdom to the Dearne Area Council for quarter two is £1,210 taking the total this year to £3,460. The overall results have decreased this quarter as the kingdom officers have been asked to focus their time on littering and dog fouling.

Three juveniles from the Dearne area were asked to engage in a litter picking day due to getting caught dropping litter.

Previous year's figures

	Littering	Dog Fouling	Parking	Total
Year 1 Aug 2014 -Mar 2015	248	16	47	311
Year 2 Apr 2015- Mar 2016	326	51	95	472
Year 3 Apr 2016- Mar 2017	238	24	84	346

***Kingdom contribution to Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.04	First time entrants to the youth justice system
1.16	Utilising outdoor space for exercise and health reasons

(2)PRIVATE SECTOR HOUSING

Private sector housing service quarter 3 report submitted on the 1 st of January 2018		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	Green
	Milestones achieved	
Environment	Outcome indicator targets met	Amber
	Social value targets met	
Improving Health	Satisfactory spend and financial information	Green
	Overall satisfaction with delivery against contract	

Environment: Housing Enforcement -BMBC

Performance Indicator	Yr Target	Q3	Cumulative
Request for service	600	184	605
Vulnerable households identified	40	8	49
Property inspections	48	18	96
People sign posted to other services	32	8	49
Households supported with waste/recycling	80	54	169
Community clean ups	4	0	0
Campaigns	4	1	3
Local spend	90%	90%	

Of the 28 targets that are set for this contract the community clean ups undertaken with residents and volunteer indicators have not been met. Therefore an amber rating has been given in their report. This was again discussed during the contract monitoring meeting once the new staff member is in place this will be rectified and achieved during the remainder of the year.

During the months October to December 2017 the officer dealt with 184 complaints, queries requests for service, advice and referrals. These include advice given to other agencies including South Yorkshire Police. Some of these were dealt on an informal basis, either speaking to the tenant/occupier or just sending out a general advice letter, others

went to more formal action. All cases closed within Quarter 3 are recorded as having a successful outcome.

Housing Disrepair.

The service dealt with 18 housing issues within Quarter 3. Eight were general disrepair issues, these ranged from uneven floorboards to damp and mould. The service also dealt with eight vandalised properties which were open to access. One property had defective Guttering.

Landlords/Letting Agents were contacted in relation to each one of these and were dealt with on an informal basis without the need for Formal Notices being served. The service also investigated an alleged overcrowding issue. The officer has visited the property on a number of occasions but there has been no one available. This property will be monitored.

Waste on Premises

The service received and dealt with 54 Waste on Premises within Quarter 3. Tenants were spoken to or informal waste letters were sent asking them to remove the waste within 14 days. Of these 49 complied and five had a CPN Written Warning, three complied and two went to Community Protection Notices. These expired at the end of December and revisits were made to check compliance. If they do not comply the Fixed Penalty Notices will be served on the tenants. However one has complied with the Community Protection Notice. The other has come back as not at this address. Landlord contacted to confirm that the tenant is still there and it has now been served again with new date requiring the waste to be removed.

Fly tipping

In total 42 fly tipping cases were found during routine proactive visits within Quarter 3. Where items of waste have been fly tipped and no evidence has been found, email were sent to Neighbourhood Services along with photographic evidence requesting the waste to be removed. 42 referrals made (attaching photographs) to Neighbourhood Services.



***Housing contribution to Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.01	Children in low income families
1.15	Statutory homelessness
1.17	Fuel poverty
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.08	Emotional wellbeing of looked after children

(3) TWIGGS

Twiggs environmental, education and volunteer service quarter 3 report submitted on the 8th January, 2018		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting	
Skills and learning for work		
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	
Young People		

Environment: Clean and Tidy -Twiggs

Performance Indicator	Yr Target	Q3	Cumulative
Twiggs social action events	10	25	88
Community groups supported	60	18	78
Areas adopted by residents	8	2	6
Volunteers recruited to Twiggs events	48	28	186
Areas of blight targeted	1200	300	900
Local business engagement	25	7	23
Restorative justice sessions	4	0	5
Local spend	90%	95%	95%

The team have worked with 18 established groups and 7 local businesses. The businesses include the COOP, post office, Dearne Hall care home and other eateries. The team have organised 25 social action events on Lockwood Road, Dearne Road, Thurnscoe reservoir, Phoenix Park, Lacewood Primary School and Thurnscoe Bowling Club to name a few. They have targeted 300 areas of blight and report in 4 fly tipping cases.



Working with partners

Remedi

Remedi continue to contact the Dearne Area Clean and Tidy team for advice on target locations, which the service usually support. They are also developing a support system for those who complete their reparation service and wish to move towards work experience. This Quarter, Twiggs have offered a work experience placement to one young gentleman from Remedi, attending various meetings with both the placement and his case worker at Remedi YOT offices in Barnsley, and continue to guide the individual towards future employment.

Big Local Thurnscoe

Ongoing works where both organisations support each other in varied tasks that together attain a better outcome for the wider community. Twiggs attend each others meetings and steering groups that feed in both intellectually and constructively for future workloads, areas for attention and where best to direct efforts.

Neighbourhood services

The Team contacted John Love from the service in order to discuss how each service can compliment each other. The service now have a better understanding of the arterial route

programme which will minimise duplication. The team also have regular correspondence with the Parks team and have established a great working relationship.

***TWIGGS contribution to Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.04	First time entrants to the youth justice system
1.16	Utilising outdoor space for exercise and health reasons
Health Improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.13	Proportion of physically active and inactive adults
2.23	Self-reported well being

PART C- Dearne Development Fund

The Dearne Area Council committed 80K in the last financial year to the Development Fund and spent £68,172 on the 11 project below, leaving £11,827 unallocated in 2016/17.

Therefore the Area Council had a starting budget of £11, 827 carried over into the 2017/18 financial year. Further at the area council on the 15th of May members agreed to allocate a further £70k to spend on Dearne projects, bringing the total to £81,827. Members of the panel met again on the 4th of September 2017 and approved ten applications to the total of £76,382.38 leaving £5,444.62 left to allocate.

***Monitoring information for some of these projects is not available due to the projects ending.**

SERVICE	PRIORITY	PROJECT TITLE	COST	START	END	Reports
CAB	Improving Health	Dearne area financial inclusion outreach project	£9,974	Oct 2016	Oct 2017	Final Report included 20.11.2017
Dial Drop in	Improving Health improving the economy	Dearne drop in advice	£6,175	Jan 2017	Dec 2017	Final report included
Goldthorpe Development Group	Young people	Bounce into summer	£2000	Aug 2017	Aug 2017	One off event August 2017
Alzheimer's	Improving health	Carers information support programme	£1,022	Oct 2017	Dec 2017	Final Report Submitted 20.11.2017
Goldthorpe Development Group	Improving health	In your prime get together	£4000	Dec 2016	Dec 2017	Final report included
Allotment	Improving health, skills and learning for work, young people	Sessional worker	£8000	Jan 2017	Nov 2017	Final Report included
Goldthorpe town centre group	Improving the economy	Open for business	£5524	Nov 2016	Oct 2017	Final report submitted 15.05.2017

Reds in the community	Young people	Kicks programme	£5752	Jan 2017	July 2017	Final report submitted 18.09.2017
Dearne Electronic community village	Skills and learning for work	Employability project	£14.800	Jan 2017	Oct 2017	Final Report included 20.11.2017
TADS	Young people improving health	Therapies for young people	£8,425.50	April 2017	March 2018	No report received
Hickleton bowling club	Young people improving health	Wheel chair access	£2500	April 2017	July 2017	Final report submitted 20.11.2017

DIAL

During the last year the project delivered 48 sessions at Goldthorpe Library to 280 residents. Actual Benefit gain as at end of the year = £188,566* *For every£1 invested by the Dearne Development Fund the project has brought an additional £30 into the area

Activity/Intervention	Quarter 4		Quarter 1		Quarter 2		Quarter 3		Total Project target
	T	A	T	A	T	A	T	A	
No of people accessing the drop in service	50	77	50	58	50	80	50	65	280
No of weekly drop in session	12	13	12	13	12	13	12	9	48
No of volunteers supporting the project centrally	3	3	3	3	3	3	3	3	3

Breakdown of issues that have been dealt with throughout the year.

Issue	Specific Issue	No of Enquiries
Benefit Appeals	Appeal Prep ESA	2
	Appeal Prep PIP	7
	Case Review	1
	Mandatory Reconsideration DLA	1
	Mandatory Reconsideration ESA	13
	Mandatory Reconsideration PIP	18
	SSCS1 ESA	8

	SSCS1 Other	1
	SSCS1 PIP	14
	Tribunal PIP	1
	Upper Tier Other	3
Total		69

Issue	Specific Issue	No of Enquiries
Benefits	Attendance Allowance	6
	Benefit check	17
	Carers Allowance	8
	Child Tax Credit	4
	Council Tax Support	2
	Disability Living Allowance	2
	Disability Living Allowance (Child)	4
	Employment and Support Allowance	56
	Health Costs	1
	Housing Benefit	5
	Industrial Injuries Disablement Benefit	1
	Jobseekers Allowance	1
	Overpayments	2
	Pension Credit	4
	Personal Independence Payment	66
	Tax Credits	3
	Underpayments	1
Universal Credit	1	
Total		184

Issue	Specific Issue	No of Enquiries
Disability Information	Blue Badge	7
	Bus/Rail Pass	2
	Radar Keys	1
Total		10

Issue	Specific Issue	No of Enquiries
Housing	Discretionary Housing Payment	2
	Housing Application	2
	Landlord Dispute	2
	Re-housing	1
Total		7

Issue	Specific Issue	No of Enquiries
Debt	Council Tax Arrears	1
	Debt Solutions	6
	Mortgage Payments	1
Total		8

Issue	Specific Issue	No of Enquiries
Finance	Pension Options	1
Total		1

Issue	Specific Issue	No of Enquiries
Tax	Tax Refunds	1
Total		1

Case Study

Before DIAL

Mr M attended outreach for help with his Personal Independence Payment due to complex physical disabilities and mental ill health.

Advice provided by DIAL

DIAL helped him to apply for Personal Independence Payment which was successful and we have helped his partner apply for Carers Allowance and increased the family income.

After DIAL

He has received Personal Independence Payment (enhanced daily living) of £82.30 and (enhanced help with getting around) of £58.00 and his partner has received Carers Allowance of £62.70. He can now get the level of care he needs and the extra income needed due to his disabilities.

Mr M said

“Thank you DIAL. My partner can now spend the time needed to care for me and keep me well and safe”. We can afford the extra things I need because of my health, like transport, extra heating and paying off some of the debt that has accumulated while waiting for the PIP”.

Acknowledged Outcome

He now has more money to live on
 He’s reported Less stress
 And is able to manage his debt better

***DIAL and CAB contribution to Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.09	Sickness absence rate
1.15	Statutory homelessness
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being
Healthcare public health and preventing premature mortality	
Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities	
4.13	Health related quality of life for older people

Goldthorpe Development Group

The Dearne Development Fund panel have supported this project for the past couple of years and will continue to do so during 2018/19. This is a fantastic project that assists in reducing loneliness and isolation as well as getting the people that attend help and advice.

During the last quarter the group engaged with the Area Team on the sloppy slipper project. In December 98 people attended their Christmas party and 70 of those people received new slippers, as it is known that ill-fitting slippers can contribute towards falls in the elderly.

	January	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec	TOTAL
People attending event	78	98	90	98	110	88	85	88	89	88	88	98	1098
Number of events	1	1	1	1	1	1	1	1	1	1	1	1	11
Providers attending events	1	1	1	1	0	1	1	2	1	1	1	1	12
Volunteers	9	12	14	14	12	10	13	11	11	10	8	13	137
New volunteers	0	1	1	2	1	0	0	2	0	0	0	2	9
Referrals on to other services	0	0	6	0	0	3	0	0	0	0	0	0	9
Case studies	1	1	2	0	1	1	0	0	1	0	0	0	7

Over the duration of the project 1098 people have attended the twelve sessions, some of these are the same people but there are those that have just attended a couple of sessions. Nine new volunteers have assisted the group and 137 volunteers have assisted over the last twelve months, each working 4 hours per session. Based on the volunteer hours of each person the social return on investment in cash terms would have been £6,466.40

***Goldthorpe development groups contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.18	Social isolation
Health protection	
Objective 3: The populations health is protected from major incidents and other threats, whilst	

reducing health inequalities	
3.03	Population vaccination coverage
Healthcare public health and preventing premature mortality	
Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities	
4.13	Health related quality of life for older people

Allotment

Work on growing vegetables is proceeding well and the sale of vegetables has started. Sales to date this season are approx. £640. Hanging baskets are now being sought to enable planting, developing and selling them for sustainability. Over the quarter 151 volunteers have assisted on the project. The group continues to work with people with learning disabilities, the children at the local schools and other residents of the Dearn. The polytunnel is helping the group with the growing of the flowers for the hanging baskets. The number of school children visiting each week is increasing and they are enjoying seeing their work produce each week.

The allotment group have now secured external funding from Tesco £3650 to enable the growing to continue next year. They have also secured 3 years funding £35,000 for the sessional worker to assist with the running of this allotment for a further 3 years as well as revenue to help with the PPE & insurance for the safety of the volunteers.



Dearne Development Fund 2017/18

Projects approved on the 4th of September 2017

*Reports are only available for the projects that have already started

SERVICE	PRIORITY	PROJECT TITLE	COST	START	END	Reports
CAB	Improving Health	Dearne area financial inclusion outreach project	£9,974	Oct 2017	Oct 2018	Report included
Dial Drop in	Improving Health improving the economy	Dearne drop in advice	£6,175	Jan 2018	Dec 2019	
Dearne and District football club	Young people improving health	Seating and stands	£5,400	Nov 2017	April 2018	
Big Local	Young people	Houghton Road community gardens	£3,085	Oct 2017	Nov 2017	
Goldthorpe Development Group	Improving health	In your prime get together	£4,000	Dec 2017	Jan 2018	
Fused imagination	Young people	Goldthorpe centre for learning and creating arts	£14,586	Oct 2017	April 2018	
TADS	Improving health	Dearne well-being intervention	£2,690	Oct 2017	April 2018	
Reds in the community	Young people	Premier league Kicks programme	£7,672	November 2017	April 2018	
Dearne Electronic community village	Skills and learning for work	Employability project	£14,800	Nov 2017	June 2018	Report included
Dearne Playhouse	All five priorities	LED lighting	£9780.38	Jan 2018	Jan 2018	

CAB

Funding for this project was renewed at the end of September 2017 and project delivery began on Wednesday 4th October 2017. The project continues to be delivered from two rooms at Goldthorpe Library by two qualified advisers – one generalist and one debt specialist. During this quarter CAB have delivered 12 x 3.5 hour outreaches and made a total of 52 client contacts. (32 for the generalist and 16 for the debt adviser)

Clients access this advice service for support with a variety of different issues, but the most common issues that clients went to the outreach to seek help with are debt and benefits. Further analysis of case recording system shows that the generalist adviser dealt with 128 different enquiry issues – with the main topics of enquiry as follows: Benefits and Tax Credit – 70 issues, Benefits and Universal Credit – 18 issues, Employment – 12 issues, Relationship and Family – 11 issues.

The debt specialist has negotiated a total of 3 financial settlements on behalf of the clients she has worked with and helped them manage £72,793 of problem debt. This quarter there have been a number of clients who require ongoing work and further financial outcomes for these clients are expected in the coming weeks. YTD figures from Quarter 4 onwards will show any outcomes that have been achieved since this report was written.

Case Study 1

Client came to Citizens Advice Barnsley with two main issues. Client required help with sorting out their debts as well as wanting to know what benefits they could claim. Client had recently moved from one area in the UK to Barnsley. Client has a partner who is disabled and receives PIP. Client is also ill and receives both ESA and PIP. The couple live in a private rented property.

Client had made a claim for Housing Benefit, but had heard nothing back for over a month. Client was asked to contact the Local Authority to follow up but was informed that if the HB claim has been shut down, there are other benefit options.

The service completed a benefit check for the client and determined that they would be entitled to Universal Credit – Standard Allowance with Housing Element, plus the possibility of being eligible for the disability element, bringing the total possible benefit claim to £1108 per month.

Client went back 8 weeks later to provide an update on their situation. The client is now claiming UC with all the above elements added on ensuring the client has a usual income of £1108 per month, once the budgeting loan has been taken off their UC amount. Client was also referred to the debt adviser regarding their debts and is also getting help with these.

Dearne Electronic Community Village

Employability / ICT Project

This project has been very successful and funded again through the Dearne Development Fund from November 2017. The most recent project started on the 13th November 2017. Since then Rory has enrolled 21 learners. All learners attend a minimum of 3 hours per week for 25+ weeks. All learners are enrolled onto the **OCR ICT (Entry 3) Award qualification** and also the **Learn My Way online course (UK Online)** and the **Life & Living Skills Qualification**, again, accredited by OCR.

6 Learners have gained employment since November 2017 (5 Fulltime positions / 1 PT)

- 1x Stephen Platts – Future Carers programme – Contract type not yet known
- 1x Wesley Dean Littlewood – Warehouse/Order Picker – Fulltime Position
- 1x Avis Burton – Retail Fulltime (The Range Barnsley)
- 1x Lynne Essem – Kitchen Assistant in Care Home (Runwood Homes) 20 hrs pw
- 1x Paul Dawson – Bar Person – Pastures Lodge, Mexborough – FT position
- 1x Philip Todd – Retail – Wilco (Cortonwood) – 12 hrs per week

Case study

Lynne started the sessions in October 2017. She came to the first session nervous and full of questions. She was worried about not being able to comply with the DWP's insistence on using a computer for jobsearch (never having used one) and was confused about the process of using online websites to apply for positions.

In the first session she signed up to universal job match, Rory went over the process of logging into Universal Credit, Sorted out all her (many) usernames and passwords onto a handy reference sheet, Created a Cover letter and did an initial assessment of Lynnes Computer skills. Despite nervousness and confidence issues (and dealing with illness) Lynne did possess a lot of determination and in just 7 sessions with Rory (14 hours) managed to complete all her course work and gain a full time position as a kitchen assistant in a local care home.

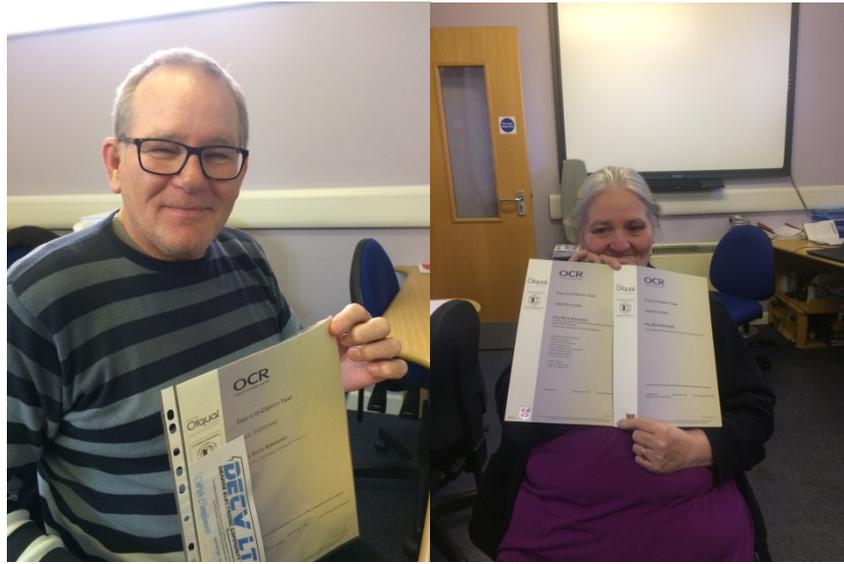
We had to be realistic in the kinds of jobs we applied for. Lynne doesn't have the best mobility and also has back problems so this often made positions unsuitable. Lynne was also a very nervous driver. They went over the route to her interview countless times on google maps. They also practised interviews and how to fit her previous experiences in employment into this new role. This one to one support has proved invaluable to Lynne.

Case Study

Phil also started the sessions in October 2017 and was referred to Rory by Richard Jones at CRT. Richard had already done some groundwork with Phil, so they could concentrate on the Computer course and Online Job search. Phil was a really dedicated learner and despite

being initially nervous about attending he completed the OCR course, The Learn my Way course and found employment within 3 months! Phil was also happy to take homework (rare) which meant they really could concentrate on putting in applications (via INDEED, REED, CV LIBRARY, UJM, TOTAL JOBS).

After 18 hrs in Rorys sessions Phil was able to apply easily for posts online, could email and send attachments, update his CV using Word and also check the location of positions using Google maps. Rory was very happy to report that Phil gained a position at Wilco (Cortonwood), although only at present a 12 hr contract. That said, his hrs have been significantly more than this, particularly over the Christmas period. Phil has continued his sessions with me as he wishes to complete his ICT course.



***DECV contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.08	Employment for those with long term health conditions including adults with learning disabilities